

Ladies and gentlemen,

I stand before you today with a deep sense of responsibility and humility. I want to sincerely apologize for the mistake I made. I understand that my actions have affected many of you, and for that, I am truly sorry.

It was never my intention to cause any harm or distress, and I regret not seeing the impact sooner. I am committed to listening to all your concerns and doing everything in my power to make things right.

Please know that I am taking this matter seriously and am making efforts to ensure such mistakes do not happen again. Your trust is crucial, and I am dedicated to earning it back.

Thank you for your understanding and patience as we move forward together.