

Ladies and gentlemen,

I stand before you today with a deep sense of responsibility and humility. I want to sincerely apologize for the mistake I made. It was never my intention to cause any inconvenience or harm.

I fully accept that this was a misstep on my part, and I am committed to learning from this experience. Please know that I am taking all necessary steps to ensure that this does not happen again in the future.

Thank you for your understanding and for giving me the opportunity to make things right.