

Ladies and gentlemen,

I stand before you today with a sincere and humble heart. I want to acknowledge that I made a mistake, and for that, I am truly sorry. My actions did not meet the standard that you rightfully expect and deserve. I take full responsibility and am committed to learning from this experience to ensure it does not happen again. I genuinely appreciate your understanding and patience as I work to make things right. Thank you for allowing me the opportunity to express my sincerest apologies.