

[Prompt]: Customer Complaint: "I received my order damaged and the items were missing."

[Response]:

"Dear [Customer's Name],

Thank you for bringing this to our attention. We sincerely apologize for the inconvenience you've experienced with your recent order. It's important to us that our customers receive their items in perfect condition and complete.

We are committed to resolving this issue promptly. Please allow us to correct this by sending a replacement order immediately, ensuring all items are included and in excellent condition. Additionally, we will provide you with a discount on your next purchase as a gesture of goodwill.

Your satisfaction is our priority, and we appreciate your patience and understanding. If there's anything else we can do, please don't hesitate to reach out.

Warm regards,

[Your Name]

[Your Position]

[Company Name]