

Subject: Immediate Attention Required - Product Dissatisfaction

To Whom It May Concern,

I am writing to express my deep dissatisfaction with the product I purchased from your company. Frankly, I am incredibly disappointed with the poor quality and the misleading description provided.

This product was advertised as durable and reliable, yet it has failed to meet even the basic expectations. It is completely unacceptable that I have to deal with this inconvenience after spending my hard-earned money. I expect a prompt response and a satisfactory resolution to this issue, whether it be a full refund or a replacement. Please address this matter immediately.

Sincerely,  
[Your Name]