

Subject: Complaint Regarding Product Dissatisfaction

Dear [Company Name/Customer Service Team],

I hope this message finds you well. I am writing to express my dissatisfaction with [Product Name] that I purchased on [Purchase Date] from your [Store/Website]. Unfortunately, the product has not met the expectations set by the advertising on your site.

The main issues are [briefly list issues, e.g., poor quality, malfunction, etc.]. Despite following the instructions provided, these problems persist, which have led to a considerable disappointment.

I believe this product has not delivered the quality expected from your brand, and I hope you can address this issue promptly. I am looking forward to your response and a satisfactory resolution, such as a replacement or refund.

Thank you for your attention to this matter.

Sincerely,

[Your Name]