

Ladies and gentlemen, thank you for giving me a moment to speak. I'm sure we're all here to enjoy a delightful evening, but I must express my frustration with the situation at hand.

Despite having reservations at this esteemed establishment, the wait times we've experienced have been excessively long. Understandably, busy periods occur, but the delay suggests a lapse in the management of our bookings.

As patrons who have chosen to dine here for the quality and efficiency promised, it's disappointing to find ourselves standing in wait despite prior arrangements. I hope the team can address this issue promptly and ensure that future visits align more closely with the high standards we expect and appreciate from this dining experience. Thank you.