

Subject: Complaint Regarding Food Quality

Dear [Manager's Name],

I hope this message finds you well. I recently dined at [Restaurant Name] on [Date] and had high expectations due to the restaurant's esteemed reputation. Unfortunately, the experience did not meet those expectations because of the quality of the food served.

The [Dish Name] I ordered was [describe issue, e.g., undercooked, overly salty, etc.]. Additionally, the [Second Dish Name] lacked the fresh flavors I anticipated. This was unexpected considering the restaurant's reputation for exceptional cuisine.

I wanted to bring this to your attention, as I have always appreciated the service and ambiance at your establishment. I believe that this might have been an isolated incident, and I hope for an improved experience in the future.

Thank you for addressing this matter. I look forward to your response.

Best regards,

[Your Name]

[Contact Information]