

Subject: Complaint Regarding Unprofessional Staff Behavior

Dear [Manager's Name],

I hope this message finds you well. I am writing to express my concern about an incident involving an unprofessional behavior by one of your staff members during my recent visit to your restaurant on [date].

While dining with my family, we encountered [staff member's name or description] who [describe the behavior, e.g., was dismissive, inattentive, rude, etc.]. This was quite disappointing as it affected our experience at an establishment we normally enjoy.

I believe this may be an isolated incident, but I felt it important to bring to your attention so it can be addressed appropriately. We appreciate your understanding and look forward to seeing improvements on our next visit.

Thank you for taking the time to consider this feedback.

Sincerely,

[Your Name]