

Subject: Urgent Attention Needed - Concerns about Unresponsive Management

Dear [Manager's Name],

I hope this message finds you well. I am writing to express my concerns regarding recent experiences at [Restaurant Name] that require your immediate attention.

Over the past few visits, I have noticed an increasing lack of responsiveness from the management team. On [specific date], I tried addressing a concern about [specific issue] with the management, but unfortunately, it was not resolved, and I did not receive any follow-up. As a frequent patron, I deeply value the atmosphere and enjoy the [specific dish or service]. However, the lack of communication from management is affecting the overall experience. I believe addressing customer feedback is crucial for maintaining the restaurant's reputation. I kindly urge the management to improve responsiveness and ensure that customer concerns are addressed promptly. I look forward to seeing positive changes and continuing to enjoy the wonderful offerings at your establishment.

Thank you for your attention to this matter.

Warm regards,

[Your Name]

[Your Contact Information]