

Ladies and gentlemen,

Thank you for gathering here today. I want to address an important topic: the quality of food in our hotel restaurant. We aim to provide you with delicious and safe meals every day.

We have recently received feedback about some concerns. Please know that we take every comment seriously. Our team is committed to using only the best ingredients. We work with trusted suppliers and prioritize fresh, local produce.

Moreover, we regularly train our kitchen staff to ensure the highest standards in food preparation and hygiene. We carry out routine checks and have enhanced our quality control processes.

I encourage all of you to share your thoughts and experiences, as they are invaluable in helping us improve.

Thank you for your continued trust and support. Enjoy your meal!