

Ladies and Gentlemen,

I trust this message finds you well. I'd like to take a moment to sincerely apologize for any disturbances experienced during your stay due to external noise. We understand that a peaceful and restful environment is crucial for your comfort.

Please be assured that we are actively working to mitigate these disruptions and improve your experience. Your satisfaction is our top priority, and we are committed to addressing this issue promptly.

Thank you for your patience and understanding.

Warm regards,

[Your Name]

[Your Position]

[Hotel Name]