

Ladies and gentlemen,

I want to sincerely apologize for the inconvenience caused by the delay of your flight today. We understand how important your time is, and we regret any disruption this may have caused to your plans.

We are doing everything in our power to resolve the issue and ensure a safe and swift departure. Thank you for your patience and understanding. Your comfort and satisfaction are our top priorities.

Please feel free to approach our staff for any assistance you may need during this time.

Thank you for your understanding and support.