

Subject: Unacceptable Flight Delay Experience

Dear [Airline Name] Customer Service,

I am writing to express my profound frustration and disappointment with the complete lack of professionalism and respect shown during my recent experience with your airline.

On [date], my flight [flight number] was inexplicably delayed for [number of hours] hours, leaving me and many others stranded at [airport name] without as much as a proper apology or reasonable explanation. This delay not only ruined my meticulously planned schedule but also subjected us to undue stress and inconvenience.

Your airline's failure to communicate effectively and address our needs during this time was utterly unacceptable. We were left with minimal information about the delay and no efforts whatsoever to accommodate or comfort your disgruntled passengers.

I demand a formal apology, an explanation of this inexcusable service failure, and a suitable compensation for the chaos and upset that your airline has caused.

I expect to hear back from you promptly regarding this matter.

Sincerely,

[Your Full Name]

[Your Contact Information]