

Ladies and gentlemen,

Thank you for your patience and understanding today. We sincerely apologize for the delay in your flight. Unfortunately, due to unforeseen circumstances, our schedule has been affected, and we know how frustrating this can be.

Our team is working tirelessly to resolve the issue as quickly as possible, while ensuring your safety and comfort. We truly appreciate your patience and understanding as we address these challenges.

If you have any questions or need assistance, please do not hesitate to reach out to our staff. We are here to help in any way we can.

Thank you for your understanding and for choosing to fly with us. Your journey is important to us, and we look forward to getting you on your way soon.

Safe travels,

[Your Name]

[Position]