

Subject: Urgent Request for Resolution on Internet Outage

Dear [Internet Service Provider's Name] Customer Support,

I hope this message finds you well. I am writing to express my concern regarding the ongoing internet outage affecting my area, which has persisted for [duration]. As a loyal customer, I rely heavily on a stable internet connection for both professional and personal activities, and this disruption has been quite challenging.

Could you please provide an update on the situation and any estimated time for the restoration of service? Your prompt attention to this matter would be greatly appreciated.

Thank you for addressing this issue as soon as possible.

Warm regards,

[Your Full Name]

[Your Contact Information]

[Your Account Number/Address]