

Subject: Internet Outage Resolution Needed

Hi [Service Provider's Name],

I hope this message finds you well. I'm writing to let you know that I've been experiencing an internet outage since [time/date] and it's been quite a challenge, especially with having to stay connected for work and personal reasons.

I understand outages happen and I'm sure you're doing everything possible to resolve this issue. I would truly appreciate any updates on the situation and steps I can take on my end while you work on a solution.

Thank you for your understanding and support. Looking forward to getting back online soon.

Best regards,

[Your Name]