Ladies and gentlemen,

Thank you for the opportunity to speak today. As shareholders, we all have a vested interest in the success of our company. However, I must express my dissatisfaction with the current quality of our products. Over the past few quarters, we've witnessed a noticeable decline in product standards, which has impacted customer satisfaction and, subsequently, our financial performance.

Our brand reputation is built on delivering high-quality, reliable products, and it is essential to uphold these standards to maintain customer loyalty and trust. I urge the management team to prioritize quality improvements and implement rigorous quality control measures. By addressing these issues promptly, we can restore confidence in our products and ensure long-term success for our company. Thank you.